

Changing Places Toilets

David Ousby, Assistant Director, 14th March 2024

Borough Council of
King's Lynn &
West Norfolk



Q: How is this kind of toilet different from a standard accessible toilet? Why do you need both?

A: Thousands of people with profound and multiple learning disabilities cannot use standard accessible toilets. They need support from one or two carers to use the toilet or to have their continence pad changed. Standard accessible toilets do not provide changing benches or hoists. Most are too small to accommodate more than one person. Without Changing Places toilets, the person with disabilities is put at risk, and families are forced to risk their own health and safety by changing their daughter or son on a toilet floor.



The blue and white circular image has been designed to highlight the differences between a standard accessible toilet and a Changing Places toilet. The symbol was unveiled by disabled artist and author Alison Lapper at the launch of the Changing Places campaign at Tate Modern on 19 July 2006.



Key Features

A CP facility must include:

- Height adjustable, adult sized changing bench
- ceiling track hoist system
- adequate space for the disabled person and up to two assistants
- centrally located toilet with space both sides for assistants
- privacy screen
- wide paper roll
- large waste disposal bin
- washbasin, preferably height adjustable
- In addition, shower facilities are recommended, but not required for all Changing Places toilets

Norfolk County Council (Communities and partnerships) has worked with stakeholders to identify Changing Places facilities that are either already in development with District Councils and corporate partners or that are the subject of bids to the Government fund

In King's Lynn and West Norfolk, the identified locations were as follows:

- King's Lynn Multi Use Community Hub
- Hunstanton bus station / library
- Downham Market (location to be confirmed)



CPT locations within King's Lynn and West Norfolk

- Currently only one at Tesco Gaywood Express in King's Lynn
- Nearest facilities are Wisbech, Fakenham, Wells, Thetford and Littleport
- Future CPTs planned for King's Lynn MUCH and Hunstanton Bus Station
- Unable to find a suitable location in Downham Market
- Current proposal to install a CPT at St James Pool King's Lynn, with funding from DLUHC



Proposed CPT location at St James Pool, King's Lynn

- ✓ Start on site by end of March 2024
- ✓ Operational by end of June 2024
- A highly accessible location with ample car parking close to the building
- Safe to use and not isolated, with many people using the facility every day for health and fitness activities
- In an area that people can use as part of their daily life, as well as being accessible for visitors to the borough
- The pool is open from 06:00am – 9pm (Mon-Fri), 07:00am – 5pm Saturday and 08:00 – 7pm Sunday, and provides a base from which regular cleaning and maintenance is available during opening hours
- A modular CPT outside of the pool can be accessible 24/7 with remote access controlled by the council







Questions?